

Exhibit 35 to the Olivia Weber Declaration

Customer Support Portal

June 2021



myBroadcom Customer Support Portal (CSP)

CSP is the online platform for Brocade Technical Support customers and partners.

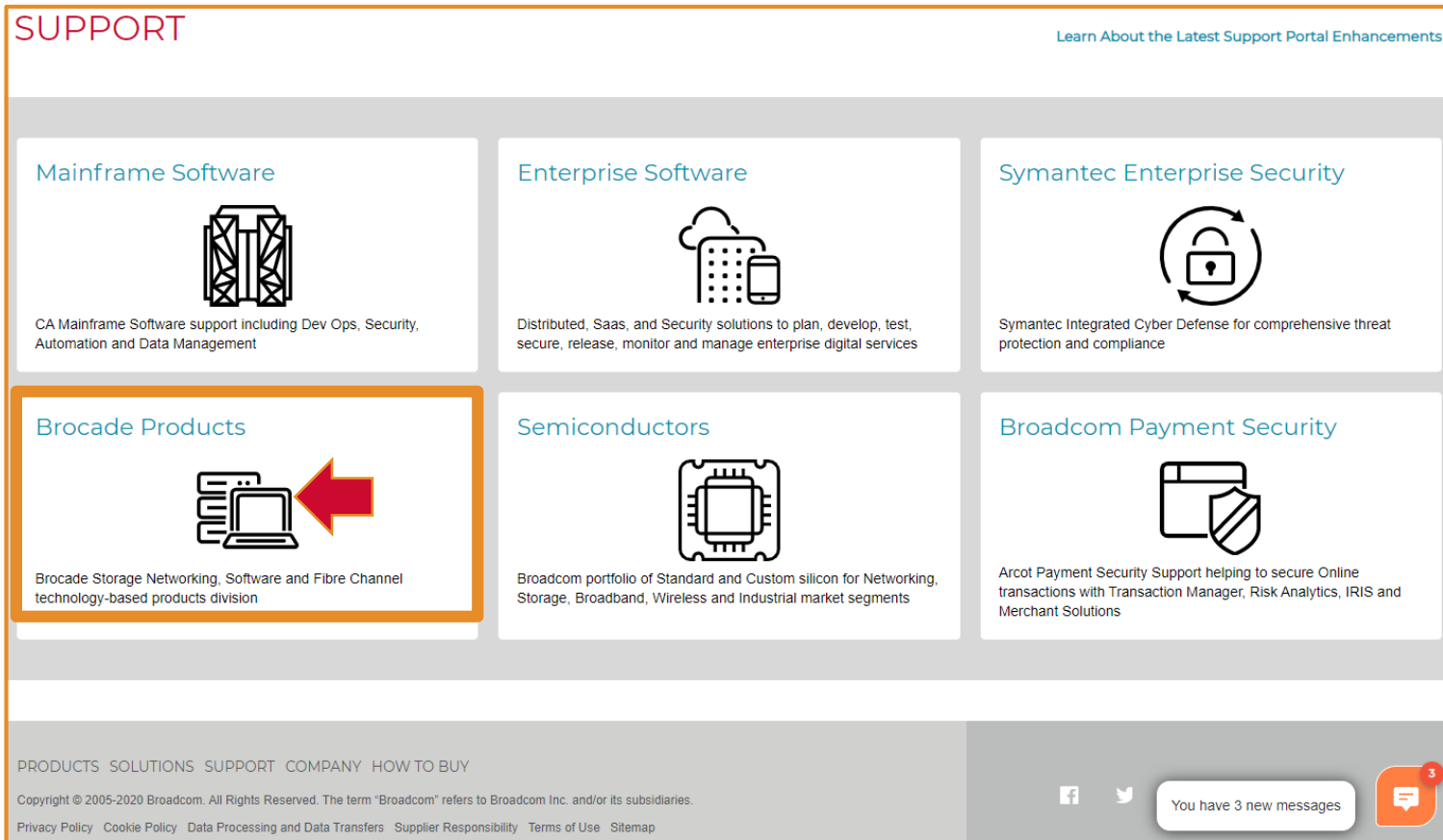


- Case Management
 - Case and asset management
 - Open, update, and track service requests
 - Export service request history and asset data
- Software Downloads and Licensing Tools
 - Firmware updates and new releases
 - Management applications
 - SAN Health® and BSL reports
- Knowledge Base
 - Intelligent search engine
 - Subscribe to articles and content channels
 - Rich analytics to improve content
- Web-Based Training (Education)
 - Hundreds of course titles that range from introductory to advanced
 - Wide range of products and technologies covered

Case 3:20-cv-00451-CEA-DGP Document 154-35 Filed 07/22/22 Page 9 of 21 PageID #: 6832

Click Brocade Products to Access the Brocade Business Division Support Portal

Broadcom Support Portal – Broadcom has introduced a unified landing page to access support across its multiple business divisions. Click **Brocade Products** to access our 24x7x365 suite of Brocade support tools and resources. <https://support.broadcom.com/>



Landing Page for All Support Divisions

Quick Access Tile Cards

- **Mainframe Software** – CA Support landing page
 - **Enterprise Software** – SaaS Support landing page
 - **Symantec Enterprise Security** – Symantec Support landing page
 - **Brocade Products** – **Brocade Support landing page**
 - **Semiconductors** – Classic Broadcom landing page
 - **Broadcom Payment Security** – CA Payment Security landing page
- **Navigation Bot Assistant?** – Chat bot to assist with navigating the site and basic FAQs by selecting **Brocade**.

Brocade Support Landing Page

Subnavigation Bar – Quick access to support tools from the top navigation bar.

Knowledge Search – Front and centered SearchUnify functionality to search our KB and Brocade.com for documentation, configuration guides, and technical details.

Tile Cards for Quick Access to Tools

1. **Case Management** – 24x7 Case Management system. Open, track, and update your support cases.

2. **Software Downloads** – Direct link to access software and release notes. Public documentation is located on Brocade.com. See pages 18 and 19.

NOTE: This content requires a valid registered account. It is available only to approved Brocade Direct Support (BDS and BSS) customers and authorized Brocade OEM support and qualification teams with valid entitlement on their products.

3. **Licensing** – Generate license keys, guides, and info.

4. **SAN Reports** – SAN environment reports page.

5. **Brocade Support Link** – New BSL reporting tool.

6. **Training & Education** – Access training, education, and certification courses for Brocade products.

Other Resources – Knowledge, Education, Brocade Global Support, TruFOS Certificates, Product End of Life, Warranty, Open Source Code, SAN Standards, Locating Brocade Content, and Brocade Software Matrix.

BROCADE PRODUCTS

[Learn About the Latest Support Portal Enhancements](#)

Search Support

Search by Product Name, Solution ID or by Keyword



Case Management

Open, track and update your cases

1



Software Downloads

Direct access to Software Downloads and release notes

2



Licensing

Generate license keys, guides and information.

3



SAN Reports

Get an accurate view of your SAN environment time saving reports, enhanced change tracking, performance graphs and topology diagrams

4



Brocade Support link

Brocade Support Link

5



Training & Education

Access training and education for Brocade Products

6

Knowledge

Search our Knowledge portal for documentation, configuration guides, and technical details.

[Knowledge](#)

Education

All your education needs in one place including our course catalog, fundamentals curriculum path, overview videos and procedures as well as FAQs.

[Education](#)

Brocade Global Support

Brocade's complete portfolio of technical support and service offerings to help customers gain operational efficiencies and reduce business risk.

[Brocade Global Support](#)

TruFOS Certificate Request

Generate a Trusted FOS certificate.

[TruFOS Certificate Request](#)

[Product End of Life](#)

[Brocade Products Warranty](#)

[Open Source Code](#)

[SAN Standard](#)

[Locating Brocade Content](#)

[Brocade Software Matrix](#)

Hello! How may I assist you?




TOOLS & APPLICATIONS




Case Management

A primary tool and resource for external customers to report problems or request assistance from our 24x7x365 Technical Assistance Center. Open, track, and update your cases.


1 – Click Case Management




Case Management
Open, track and update your cases




Software Downloads
Direct access to Software Downloads and release notes




Licensing
Generate license keys, guides and information.



SAN Reports
Get an accurate view of your SAN environment, time saving reports, enhanced change tracking, performance graphs and topology diagrams




Brocade Support link
Brocade Support Link



Training & Education
Access training and education for Brocade Products

2 – Case Management Landing Page



Search by Case ID

Create Case

FIRST CUSTOMER

All CasesCriticalMy CasesPending CustomerMy Registered Asset

FilterReset FilterSearch Case

Case Id	Severity	Status	Subject	Created On	Next Update Due	Case Cont	
2017529	Low - P4	Reviewing	TEST CAsE	22-August-2019 11:14:42		Luis Testda	Reply
2009352	Medium - P3	Closed	test	13-May-2019 13:20:59		demo user	Reply
2004769	Low - P4	Closed	TEsting BSN ID logic for Secondary	12-March-2019 09:24:54		demo user	Reply
1732585	Medium - P3	Closed	Testing Case Creation. Thanks for your help.	04-April-2017 09:03:36	04-April-2017 12:49:00	demo user	Reply
1714337	Medium - P3	Closed	Case creation is possible via the Asset Management...	30-January-2017 11:19:47	31-January-2017 11:28:00	demo user	Reply
1700999	Low - P4	Closed	TEsting BSN ID logic for Secondary	12-March-2019 09:24:54		demo user	Reply
1700079	Medium - P3	Closed	Testing Case Creation. Thanks for your help.	04-April-2017 09:03:36	04-April-2017 12:49:00	demo user	Reply
2004769	Low - P4	Closed	TEsting BSN ID logic for Secondary	12-March-2019 09:24:54		Luis Testda	Reply
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1700079	Medium - P3	Closed	Testing Case Creation. Thanks for your help.	04-April-2017 09:03:36	04-April-2017 12:49:00	demo user	Reply

Items per page: 101 - 7 of 7

DetailsComments

Case ID : 1234567

Status : Reviewing

Next Update Due : 18-March-2020 23:27

Last Updated : 17-March-2020 23:27

Contact Name : Luis Testdazzo

Contact Phone : 4085551234

Contact Email : tester@email.com

Priority : Low - P4

Assigned TAC Agent : John Agent

Serial Number : FW123456789

Product Type : -

BSN Id : 987654321

Asset : EM-DCX-0001

Internal Case # :

Alternate Contact Details

No Alternative Contact Details

Description

TEST CASE

Case Management – Case Creation

*Required Fields

Case Creation

Required Fields

Submit

BSN:

Only for BSN ID enabled accounts

Serial No.:

Serial number w/ valid entitlement

Please type min 3 characters & click on search icon to filter Serial Number

Case Category: *

Case category

Priority: *

Priority

Internal case Number:

0/250

Problem Summary: *

Brief summary of the problem. Up to 250 characters.

0/700

Problem Description:

B / A [Icons]

Problem description allows up to 700 characters.

Ability to add more details and files is available after creating the case.

Contact Information:

Contact Details

First Name: Basic

Last Name: Dazzo

Email: basic@dazzo.com

Mobile No: -

Phone: 4085551234

Alternate Email:

Alternate Phone:

☐

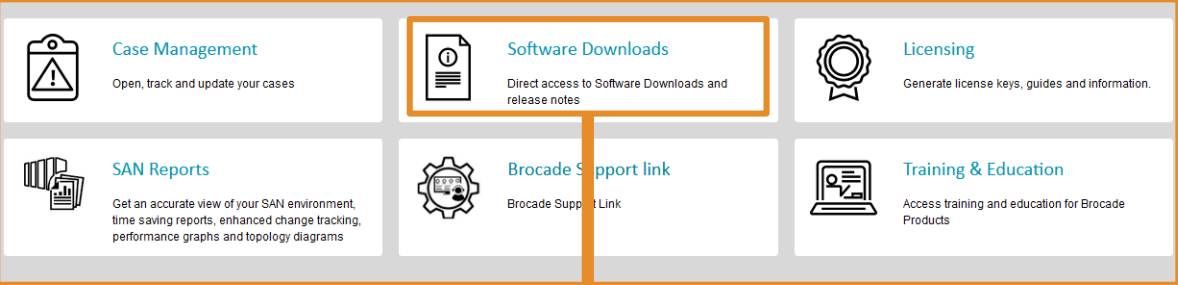
Do not Notify me on Case Updates

The screenshot displays the Search interface. At the top, a green bar contains the word "Search". Below this, a large orange box with a red border contains the text: "Keywords in Problem Summary and Problem Description are searched for in knowledge sources. New query after each word or group of words entered." The main search area features a white search bar with the placeholder text "Search here" and a magnifying glass icon. Below the search bar, a "Tips" section states: "Search defaults to **AND** between words. Learn more about the syntax for [advanced search](#) (e.g. exact match, wildcards, etc) or [how to personalize search](#)." Below the tips, there are two buttons: "Filter" with a funnel icon and "Relevance" with a downward arrow icon. Below these buttons, it says "Showing page 1 of 3101 of 31005 results (0.977 s...)". The search results section shows a result titled "Documents/Software Fabric OS v8...." with a snippet of text: "brocade.com/ Limitations and Restrictions: Scalability Fabric OS v8.2.0a for Brocade SAN Product Family Release Notes v3.0 Page 39 of 203 Limitations and Restrictions Scalability All scalability limits are subject to change. Limits may be increased once further testing has been". At the bottom, there is a navigation bar with three icons: a magnifying glass labeled "Search", a document icon labeled "Advanced Search", and a lightbulb icon labeled "Tips".

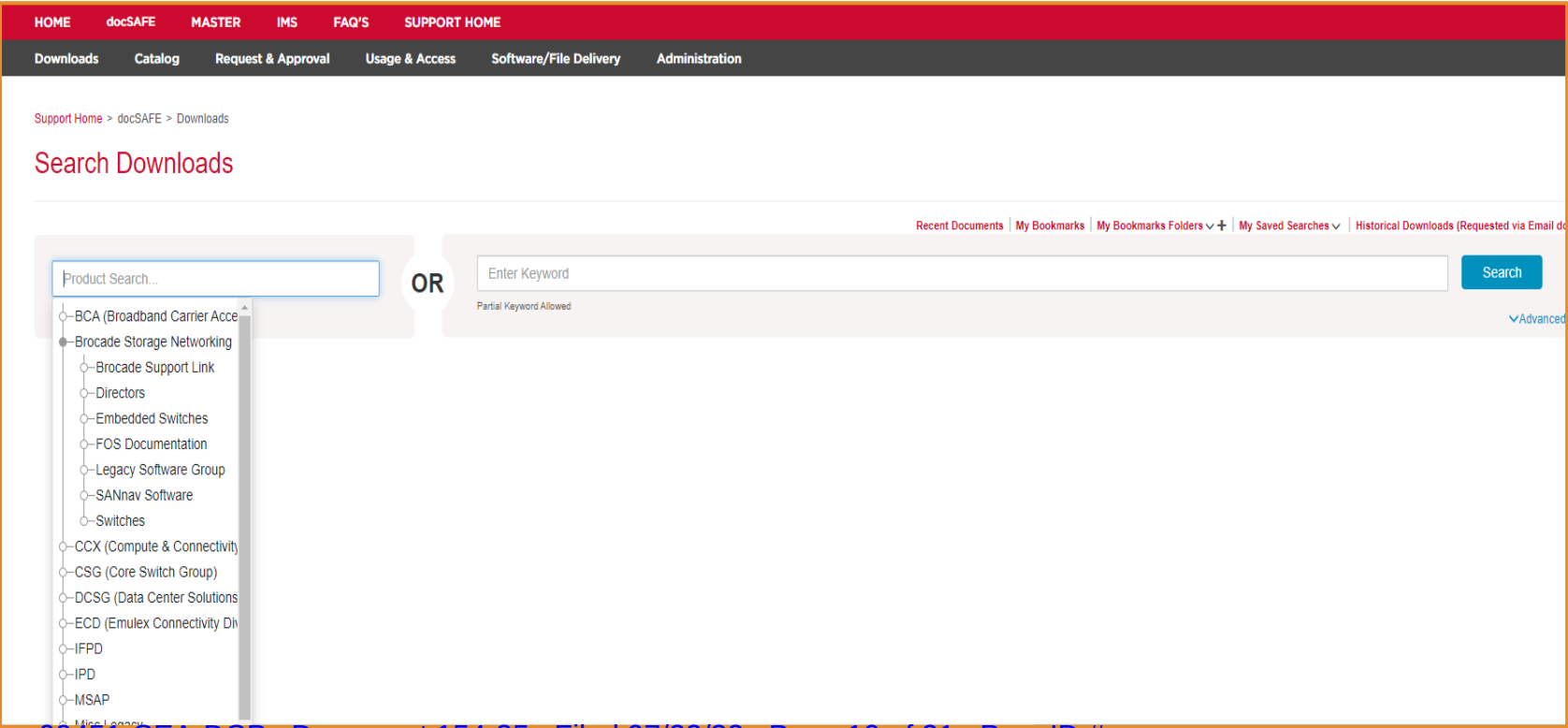
Software Downloads

A primary tool and resource for customers to access software downloads, release notes, and other documentation.

1 – Click Software Downloads



2 – Search Downloads



Software Downloads (continued)

Searching for Brocade Content on the Customer Support Portal (CSP)

Brocade content that is nonpublic is located on the Broadcom Customer Support Portal (CSP) in docSAFE.

URL: <https://portal.broadcom.com/group/support/docsafe/downloads>

Access to the content on the Broadcom CSP is available to end users who have purchased a Brocade Direct or Supplemental support maintenance contract. In addition, content is available to approved Brocade partners (through the Brocade Support Partner Policy) and to authorized OEM support personnel. Access requires all users to register with a valid support contract and obtain approval.

FOS and SANnav Software

- All supported versions of software are downloadable.

Support Practices and Solutions

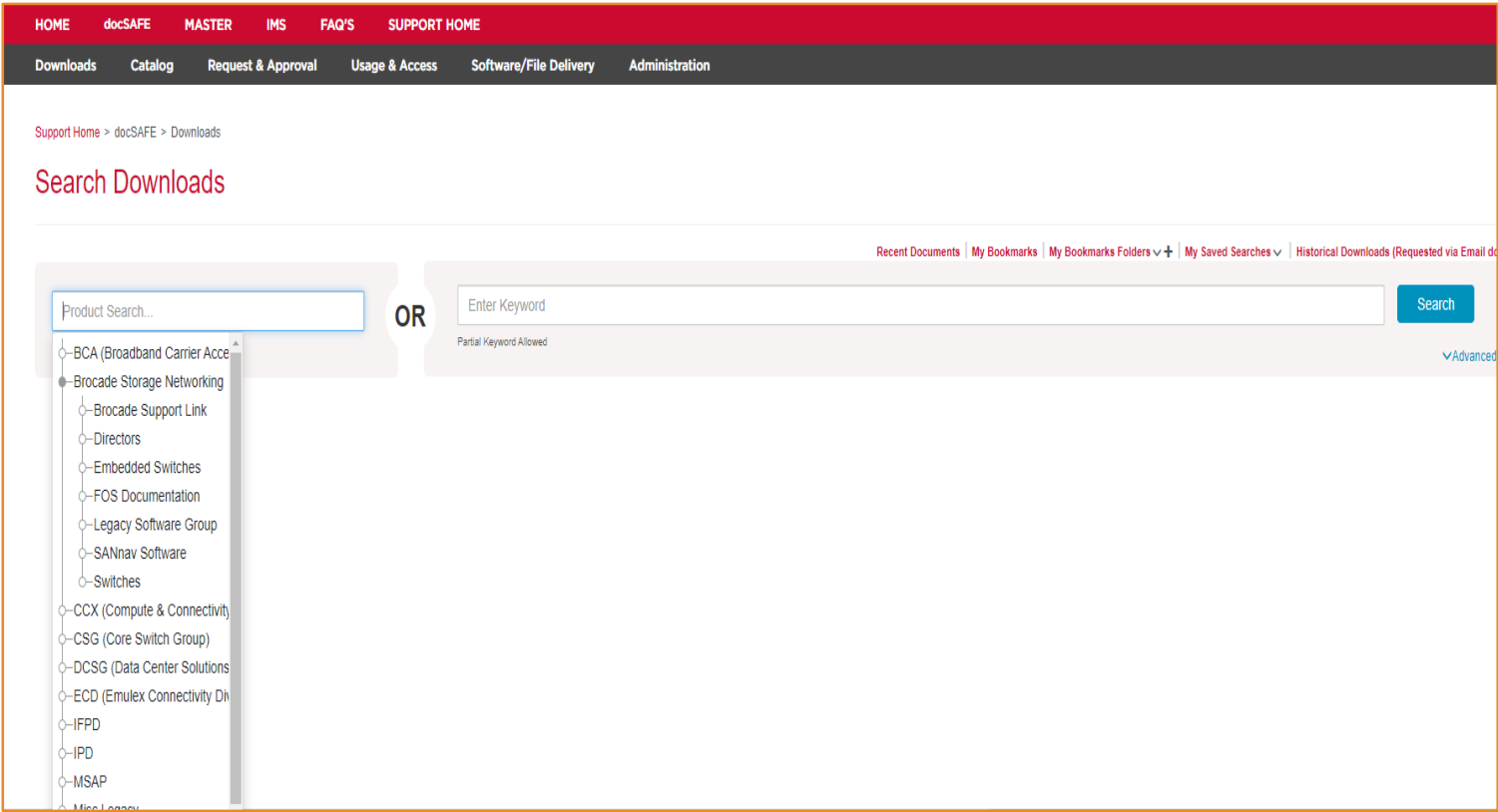
- Guides explain how to troubleshoot products.

Product-Specific Content

- Technical reference manuals
- Open source code disclosures
- Release notes
- Software guides
- Technical specifications

Advisories and Notices

- Software advisories
- Technical Service Bulletins (TSBs)



Software Downloads (continued)

Users can browse available downloads by using the Product Search decision tree on the left side or by searching using the keyword feature.

HOMEdocSAFEIMSFAQ'SSUPPORT HOME

DownloadsCatalogRequest & Approval

Support Home > docSAFE > Downloads

Search Downloads

Product Search...

OR

Fabric OS

Partial Keyword Allowed

Search

Advanced Search

Recent DocumentsMy BookmarksMy Bookmarks Folders+My Saved SearchesHistorical Downloads (Requested via Email download link)

Showing 1 - 200 of 932 documents for "Fabric OS" save

Check/Uncheck Software/Documents to Refine Search

Download DocumentDownload SoftwareCopy Link

Items per page200Page1of 5FirstPreviousNextLast

Edit Visible Columns

Show: ☒ Software ☐ Documents ☐ Archived

Add checked to: My Bookmarks FoldersBookmark

	Number	Title	Product	Document Type	Release Date	Version	File Name	Actions
<input type="checkbox"/>	Fabric OS v9.0.1b G6 MID for Windows	Fabric OS v9.0.1b G6 MID for Windows (147.96 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b_G6_MID.zip	
<input type="checkbox"/>	Fabric OS v9.0.1b G7 MID for Windows	Fabric OS v9.0.1b G7 MID for Windows (147.81 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b_G7_MID.zip	
<input type="checkbox"/>	Fabric OS v9.0.1b md5 Checksum	Fabric OS v9.0.1b md5 Checksum (215 B)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.md5	
<input type="checkbox"/>	Fabric OS v9.0.1b for Linux	Fabric OS v9.0.1b for Linux (830.82 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.tar.gz	
<input type="checkbox"/>	Fabric OS v9.0.1b for Windows	Fabric OS v9.0.1b for Windows (830.94 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.zip	

Software Downloads (continued)

Users can browse available downloads by using the Product Search decision tree on the left side or by searching using the keyword feature.

HOMEdocSAFEIMSFAQ'SSUPPORT HOME

DownloadsCatalogRequest & Approval

Support Home > docSAFE > Downloads

Search Downloads

Use Actions to Preview, Download, or Copy Link Items

Recent DocumentsMy BookmarksMy Bookmarks Folders+My Saved SearchesHistorical Downloads (Requested via Email download link)

Product Search...

OR

Fabric OS

Partial Keyword Allowed

Search

Advanced Search

Showing 1 - 200 of 932 documents for "Fabric OS" save

PreviewDownload DocumentDownload SoftwareCopy Link


Items per page200Page1 of 5FirstPreviousNextLast

Edit Visible ColumnsShow: ☒ Software ☐ Documents ☐ ArchivedAdd checked to: My Bookmarks FoldersBookmark


	Number	Title	Product	Document Type	Release Date	Version	File Name	Actions
<input type="checkbox"/>	Fabric OS v9.0.1b G6 MID for Windows	Fabric OS v9.0.1b G6 MID for Windows (147.96 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b_G6_MID.zip	
<input type="checkbox"/>	Fabric OS v9.0.1b G7 MID for Windows	Fabric OS v9.0.1b G7 MID for Windows (147.81 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b_G7_MID.zip	
<input type="checkbox"/>	Fabric OS v9.0.1b md5 Checksum	Fabric OS v9.0.1b md5 Checksum (215 B)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.md5	
<input type="checkbox"/>	Fabric OS v9.0.1b for Linux	Fabric OS v9.0.1b for Linux (830.82 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.tar.gz	
<input type="checkbox"/>	Fabric OS v9.0.1b for Windows	Fabric OS v9.0.1b for Windows (830.94 MB)	Fabric Operating System (FOS)	Software	04/30/2021	9.0.1b	v9.0.1b.zip	

Licensing Portal Home Page – End User


End User Landing Page – Authorized/Approved Users Only




Case Management
Open, track and update your cases




Software Downloads
Direct access to Software Downloads and release notes




Licensing
Generate license keys, guides and information.




SAN Reports
Get an accurate view of your SAN environment, time saving reports, enhanced change tracking, performance graphs and topology diagrams



Brocade Support link
Brocade Support Link



Training & Education
Access training and education for Brocade Products



Hi End User

License Generation

License Query

Identify

Information

Results

License Generation

Please proceed for license generation with Transaction Key or Re-Host Key. Read [Input Guidelines](#)

Transaction Key or Re-Host Key

[Add more Transaction Key\(s\)](#)

Next

Cancel

PRODUCTS APPLICATIONS SUPPORT COMPANY HOW TO BUY


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[Cookies and Your Privacy](#) [Terms of Use](#) [Sitemap](#)




SAN Reports Home Page


End User Landing Page – Authorized/Approved Users Only




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Brocade Support link
Brocade Support Link



Training & Education
Access training and education for Brocade Products

HOMEdocSAFEIMSFAQ'SSUPPORT HOME

Reports

You don't have any Reports from the last 30 days

You don't have any Reports from the last 30 days. If You don't have SAN Health tool, learn about how you can get an accurate view of your SAN environment, performance graphs and topology diagrams. Please click [here](#) for more information.

Brocade Support Link (BSL)

Integrated within the Brocade FOS, BSL leverages automation and secure data collection to provide customers with recommendations that help solve operational challenges.



Case Management
Open, track and update your cases



Software Downloads
Direct access to Software Downloads and release notes



Licensing
Generate license keys, guides and information.



SAN Reports
Get an accurate view of your SAN environment, time saving reports, enhanced change tracking, performance graphs and topology diagrams




Brocade Support link
Brocade Support Link



Training & Education
Access training and education for Brocade Products

Brocade Support Link




As a Brocade Support Customer, you have access to Brocade Support Link (BSL). BSL allows you to securely and automatically transmit configuration and performance information from SAN environment directly to Brocade for analysis and validation. The information collected is transformed from configuration, performance and health metrics across all Brocade devices into detailed summary reports, consistency checks, and recommendations based on 20 plus years of Brocade best practices. For more information on BSL, refer to the overview of Brocade Support Link (BSL), by clicking [HERE](#).


Latest Updates

BSL Report Scheduling (Sept 14, 2020)
BPA and CPI reports can now be generated on a scheduled, recurring basis in addition to requesting immediate, one-time reports.


ASC Gateway v1.2.0 Now Available (Sept 17, 2020)
ASC-G 1.2 includes new support for Data Collection Assistant and Support Save Management.



BSL Information & Documentation



ASC Gateway Documentation & Software Downloads



BSL Information & Deployment Videos

BSL Report Configuration and Scheduling

Cancel Scheduled BSL Report

Reports

You don't have any Reports from the last 30 days

[Review All Available Reports](#)

Brocade Support Link (BSL) – Report Request

Running BSL reports is very flexible. It can be a one-time report or can be scheduled on a daily or weekly basis.

For more information:
<https://www.broadcom.com/support/fibre-channel-networking/support-link>

BSL Report Configuration and Scheduling

Support Link User ID*

SAN Tag Name(s)

Return to Portal User ID(s)*

The resulting report is returned as a password protected zip file (Optional)

File encryption password

Re-type file encryption password

Report Scheduling

☒ Immediate (One-time report generation)

☐ Daily

☐ Weekly

Submit

Cancel Scheduled BSL Report

Cancel Scheduled Report Job ID #:

Submit

Reports

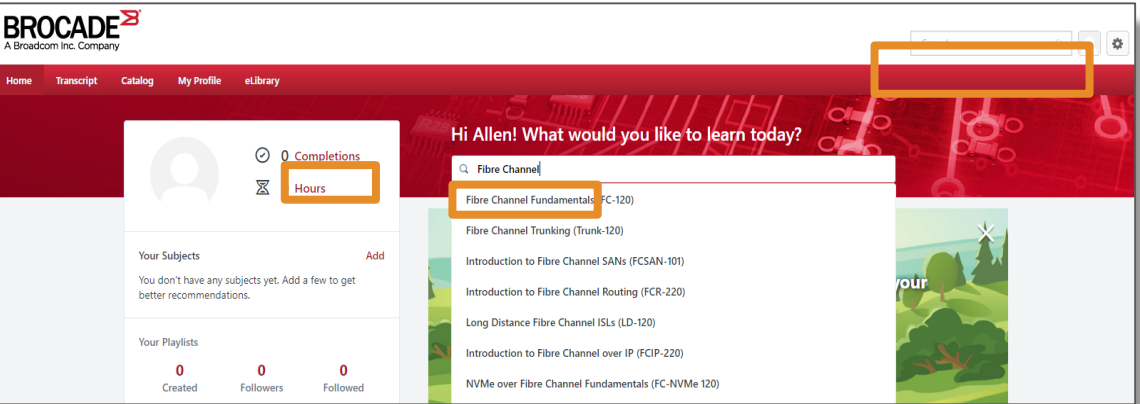
You don't have any Reports from the last 30 days

[Review All Available Reports](#)

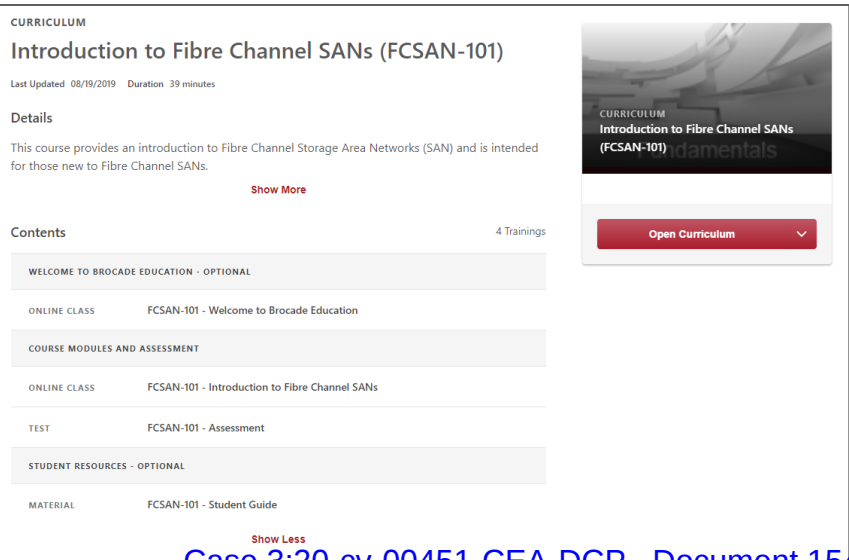
Education

The Brocade Education website contains our course catalog, fundamentals curriculum path, new course updates, FAQs, information on our product hardware videos, and more: <https://www.broadcom.com/support/fibre-channel-networking/education>.

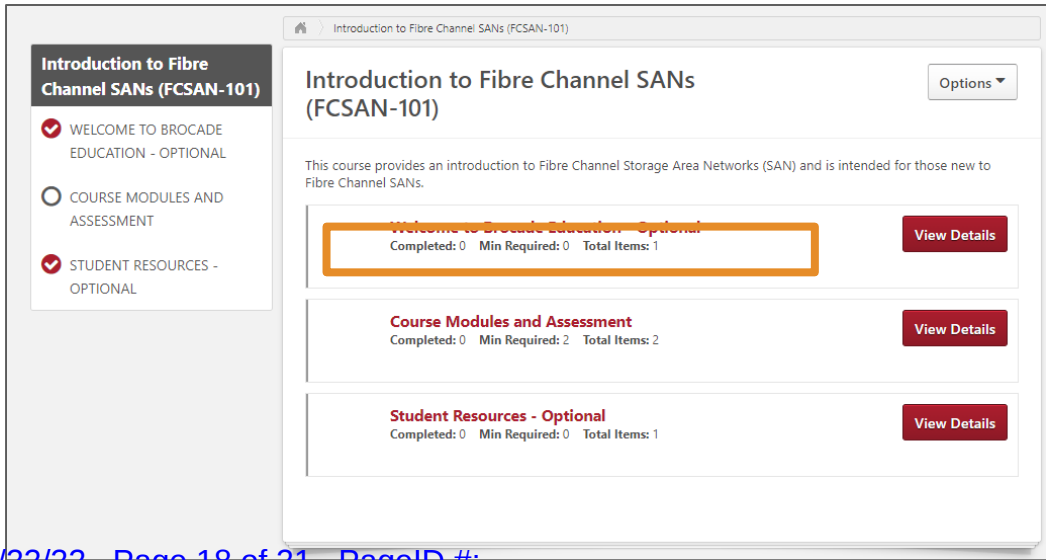
Search for a Course



Click Open Curriculum



Click the Link to Begin a Course



Brocade Documentation Posting Locations

- **Broadcom.com** <https://www.broadcom.com/products/fibre-channel-networking>
 - This site contains all user guides, reference manuals, white papers, eBooks, product briefs, administrative guides, compatibility guides, and case studies.
 - This content *does not* require a user to register and is available to everyone.
- **Brocade Support** <https://www.broadcom.com/support/fibre-channel-networking/support-documentation>
 - This site contains Brocade product security advisories and End-of-Life (EOL), End-of-Availability (EOA), and End-of-Support (EOS) notices.
 - This content *does not* require a user to register and is available to everyone.
- **Broadcom Customer Support Portal (CSP)** <https://portal.broadcom.com/group/support/docsafe/downloads>
 - This site contains supported Fabric OS® (FOS) software, supported SANnav™ Management software, Target Path selection guides, and release notes.
 - This content *requires a valid registered account*. It is available only to approved Brocade Direct Support (BDS and BSS) customers and authorized Brocade OEM support and qualification teams with valid entitlement on their products.
- **Brocade Assist Portal for OEMs (Varies per OEM)**
 - Customers who bought their Brocade solutions through an OEM must register with their OEM to gain access to the assist site.
 - This site is available to approved OEM authorized partners; a Brocade Support Partner Policy may be required.
 - This site *requires OEM users to have valid maintenance* on their Brocade products with their OEM.

For a full list of BSN content and how to find it, click [here](#).

Documentation (continued)

Searching for Brocade Content on Broadcom.com

This section outlines best practices for searching for and locating Brocade content on Broadcom.com.

Broadcom’s public website for Brocade products is located at <https://www.broadcom.com/products/fibre-channel-networking>. This location contains all public documents and marketing material for Brocade products.

Click any of the main product categories:

- 1. Directors
- 2. Blades
- 3. Switches
- 4. Extension
- 5. SAN I/O Modules
- 6. Software
- 7. Transceivers
- 8. Brocade Education

Fibre Channel Networking


With Brocade Fibre Channel technology-based directors and switches from Broadcom, you’ve got the firepower to deliver high-performance connectivity across the data center and across the globe. Scale your network on demand—move more data more places—as you keep costs of ownership reined in.

[Read More](#)

[Contact Sales](#) [Request Info](#)

-  [IDC Analyst Q&A on vSphere7 with Broadcom](#)
-  [Planning for the Transition to Production-Ready NVMe over Fabrics Deployments in the Enterprise](#)


[More Related Resources](#)



Directors

Designed to meet relentless growth and mission-critical application demands, Brocade Directors are the right platform for large enterprise environments that require increased capacity, greater throughput, and higher levels of resiliency. Secure, high density, and proven data center technology, combines scalability and availability with long-lasting investment protection.


[Select Products](#)



Blades

Brocade Directors provide multiple blades to choose from depending on your business requirements. With diverse deployment options and mixed blade flexibility allows organizations to easily migrate to the latest Fibre Channel technology and adapt to current or future demands that their businesses face.

[Select Products](#)



Switches

Featuring compact designs, organizations can build small-to-large scale data centers with flexible, scalable, and easy-to-use Brocade Fibre Channel switches. These switches are NVMe-ready to meet the most demanding

[Select Products](#)



BROADCOM[®]

connecting everything[®]